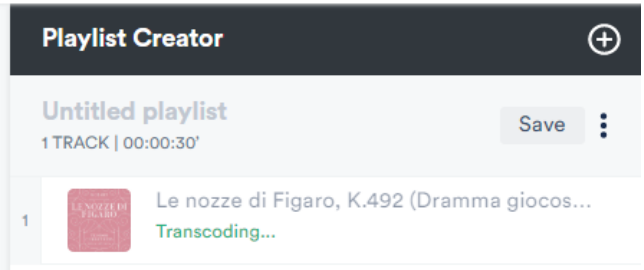
Tracks are stuck on "Transcoding..." during upload

Last Modified on 10/15/2026 1:24 pm PDT

When you upload audio and video files to DISCO in a format other than MP3 and MP4, they will first be transcoded:



For more information on transcoding, check out this article.

The transcoding process is usually pretty quick, but if your upload shows this message for *more than five minutes*:

- Try refreshing your browser
- Contact our Support team and include the name of the Track

> ***Note:*** *If you're uploading a large video file, transcoding may take a bit longer than five minutes.*