Frequently asked questions about the removal of the DISCO Lite plan

Last Modified on 10/15/2026 1:23 pm PDT

We recently updated our pricing plan structure and retired our **Lite** plan. For this reason, signing up for or switching to the Lite plan is no longer supported. Users previously on our Lite plan have been migrated to a new one and have been contacted directly with more details. Below you'll find the answers to some common questions related to this change.

Q: Why did you retire the Lite plan?

By streamlining our plan offerings, we believe our users will gain access to the features they need to get the most out of their DISCO experience.

Q: What if I don't want to change plans?

That's totally understandable, but as the **Lite** plan is no longer available, the only other option in this case would be to cancel your DISCO subscription. If there's any questions we can answer to give you peace of mind about this change, please feel free to contact our Support team. We're here to help!

Q: Can I cancel my subscription?

We're sad to see you go, but yes, please contact our Support team to cancel your DISCO subscription.

Q: What features do I gain access to if I move from the Lite plan to the Artist plan?

You'll gain access to these great features:

- 320kbps transcode option
- Custom file names for tracks and zips
- WAV ↔ AIFF converter
- Assigned URLs
- Playlist format settings
- Kill share URLs
- Channels (not limited)
- Advanced playlist stats
- Insights (limited)

Q: What features do I gain access to if I move from the Lite plan to the Plus plan?

You'll gain access to these great features:

- 320kbps transcode option
- Custom file names for tracks and zips
- Metadata editing via CSV

- Assigned URLs
- Playlist format settings
- Kill share URLs
- Email creator
- Channels (not limited)
- Advanced playlist stats
- Insights (limited)
- Reports (limited)

Q: What are the differences between the Artist plan and the Plus plan?

The **Artist** plan was designed for artists, bands, composers, songwriters, and producers, while the **Plus** plan is geared towards music businesses. Some highlights for each include:

- The **Artist** plan comes with unlimited Tracks and free Auto-tagging (with no Discovery Suite subscription required).
- The **Plus** plan starts at 1,000 Tracks and comes with our Email Creator tool.

For a side-by-side comparison, check out our pricing page.

Q: When will I be charged the new price for the new plan?

Regardless of whether or not you were on a **monthly** or **annual** Lite subscription, your current subscription costs for Lite will remain in effect through the end of 2024. Upon your first renewal in 2025, you'll be charged the new price for your new plan.

Examples:

- If you were on a **monthly** Lite subscription, you'll be charged your current monthly rate (from the Lite plan) through the end of 2024. Upon your first renewal in January 2025, you'll be charged the new price for your new plan and each month thereafter.
- If you were on an **annual** Lite subscription, and your renewal is upcoming in 2025, you'll be charged the new price upon that renewal.
- If you were on an **annual** Lite subscription, and your renewal is upcoming before the end of this year (e.g. December 2024), you'll be charged your current annual rate (from the Lite plan) on this year's renewal (e.g. December 2024). Upon your next renewal in 2025 (e.g. December 2025), you'll be charged the new price for your new plan.

Q: I also subscribed to the Discovery Suite. How will that be affected?

Your Discovery Suite subscription (which is a separate add-on feature pack) will not be affected by this change.

Q: Can I also subscribe to the Discovery Suite if I switch to the Artist plan?

Yes, you can, but the Artist plan does come with free Auto-tagging, which is a core feature of our Discovery Suite.